



# Clearing the Cache



## Windows

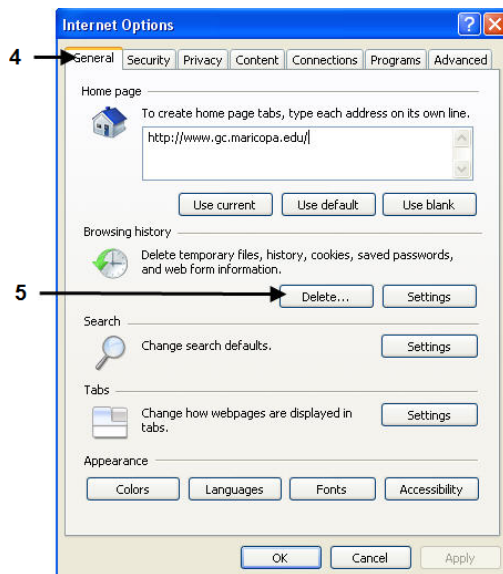
My.maricopa.edu webpages need lots of space to work within your web browser. It is a good idea to regularly empty the cache in your web browser to prepare it for the heavy work need in my.maricopa.edu.

If you have any problems with things not working as they should, the first thing to try is emptying your cache.

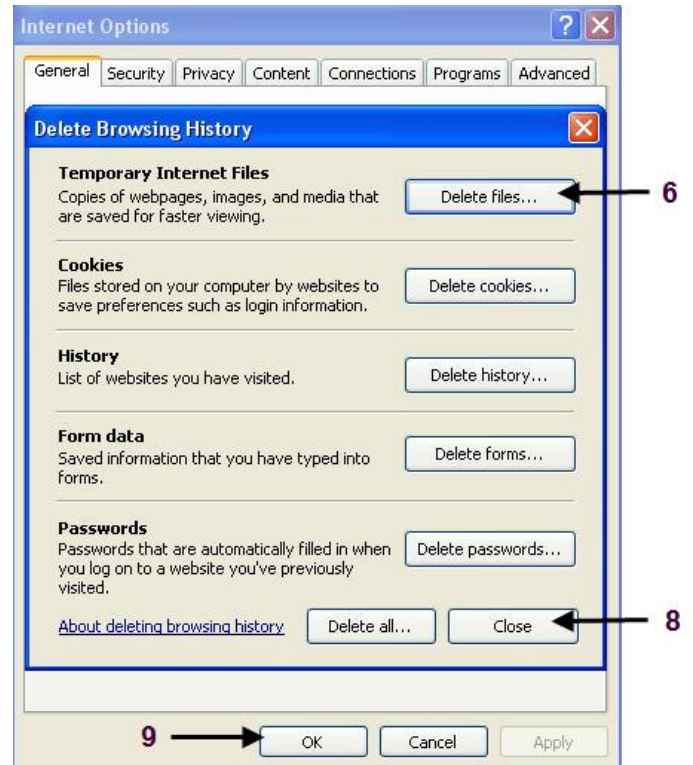
1. Open Internet Explorer.
2. Select the **Tools** Menu.



3. Select **Internet Options** (not shown).
4. Select the **General** tab.
5. In the Browsing History section near the middle of the dialog box, select the **Delete** button.



6. From the Temporary Internet Files, select the **Delete files...** button.



7. Click on **Yes** for “Are you sure you want to delete all temporary Internet files” (not shown).
8. **Close** the Delete Browsing History dialog box.
9. Click on the **OK** button to close the Internet Options dialog box.

You have just given Internet Explorer the room it needs to work. Internet Explorer must be relaunched in order for it to recognize the increase in space.

10. **Close** Internet Explorer and then reopen it.