

PAY FOR PRINT COMPARISONS

	PVCC	PC	MCC	GCC?	ASUW
vendor	Ikon	first Pharos, then Ikon	Ikon	Ikon	Pharos
use school ID or another card	school ID card	school ID card	both - public card \$1	school ID card	Sun card (school ID card)
is money on card or server	server	server	card	server	server
coin or bill charging station	bill only - large bill changer	coin & bill	bill	bill	bill + online w/ credit card - can take up to 15 mins to synch \$\$ to account
cost per printed side	10 cents	8 cents with school ID & 10 cents for coin release	10 cents	10 cents	8 cents
is duplexing available	yes - 20 cents/sheet	no	no	no	yes - printer specific
color printing on p4p system	yes - \$1/page duplex - \$2/sheet	yes - \$1/page	no	yes - \$1/page	yes - 45 cents per page
number of free prints per semester	none	none	no official - at discretion of admin tech		free printing available only during orientation, no specified number - once the Sun card is issued, printing is charged
use key pad or card scanner or release station	card scanner & key pad (KP being phased out)	release station (username/pw)	card scanner	release station (username/pw)	both card scanners & release stations - printer specific
use coin release	no	yes - 1 printer	no	no	none
use desktop release					deducts \$\$ & sends job to printer immediately - only problem seems to be abandoned jobs, not people taking wrong jobs
how to identify job in queue	MEID or ID bar code	username & password - from station login	student makes up one-time -use code for each print	username & password - from station login	username & password - from station login - can see all jobs, must choose own
how long job is saved in queue	1-2 hrs	2 hrs	approx 1 hr - fluctuates		till end of day - deleted by script each night
how staff handles mistakes (toner out, paper jam, etc)	full-time staff have cards to release jobs - IT can credit \$\$ to cards	no official way (unofficial - copy user file & print from tech station)	cannot credit \$\$ to cards- staff have cards and charging ability	staff will reprint	only tech admin/supervisor can re-release jobs - if supervisor is not available, student can document the case via an online complaint system
cost to print in classroom	no	no	no charge for classroom work - no printers in classrooms - jobs released to commons by instructor	not now	yes - student stations only - instructor station has a different driver & prints without charge
limit/defer large jobs from classrooms	no	no - 10 page limit suggested but not enforced	no - not applicable	50-75 pages	no limit as long as the account has funds
refunds upon exit	no	no	no	yes?	this is a cashier issue - cards store Sun \$\$ which can be used for things other than printing
printer uses a dedicated cpu	no - release is on the printer	yes	yes	yes	release stations do - card scanners are attached directly to printers
system uses active directory (username and password)	no	yes	no	yes	yes
computer/printer ratio	approx. 120/4 + 1 color	approx. 180/8 + 1 color	229/12	433/17 + 1 color?	197/4 + 1 color